



East Sussex
MEDICAL
Events Service

Terms and Conditions

General Terms and Conditions

Company Name

Wayne Sturt is Trading as East Sussex Medical Events Service and is treated as one and the same for the purposes of conditions of trade.

Registered office

Unit E1b Knoll Business Centre

325-327 Old Shoreham Road

Hove

East Sussex

BN3 7GS

Payment

In order to provide the best possible service, clients are asked to pay the full fee within 30 days of the invoice date*.

We understand and will exercise our statutory right to claim interest and compensation for debt recovery costs under the late payment legislation if we are not paid according to our agreed terms.

Any account falling into arrears will be put on credit stop and all business with that customer shall cease until such time as the account is paid up to date

East Sussex Medical Events Service reserves the right to retain services until payment has been received in full.

We accept Cash, Cheque, Bank Transfer and Credit Card payments (via PayPal / SOLDO)

*Subject to status.

Booking Confirmation

If you have not received confirmation of your booking a week before the event, please contact us to make sure it has been received.

Personal belongings



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We cannot be held responsible for any personal belongings.

Medical & Transport Specific Terms & Conditions

Cancellations

Cancellation of medical cover less than 24 hours before the due start will be invoiced at the full quotation, 48 hours 50% of quotation and cancellations with less than 7 days notice will be invoiced at 25% of agreed cost.

Mileage

Mileage is worked out using the best route according to Google Maps and will form the basis of any charges relating to distance.

Charges

For Medical Cover the standard day rate is valid up to 10 hours on site, taken from when the customer requests us to be there until they release us, overtime is charged per hour, or any part of hour after the 10 hours.

Customers paying an hourly rate for cover are charged per hour or part hour base to base. (Brighton)

Abuse of Staff

East Sussex Medical Events Service reserve the right of refusal to treat or transport any persons who are acting in an aggressive or abusive manor. We will prosecute any persons who assault our staff.

By engaging East Sussex Medical Events Service you confirm that you agree to the terms and conditions as stated here.

E&OE